

Exhibit 8

Excerpts of SW-SEC00001608



Q1 2020 QUARTERLY RISK REVIEW (QRR)

MARCH 3, 2020

SECURITY & COMPLIANCE PROGRAM OFFICE (DEV OPS + IT) + LEGAL + FINANCE



SolarWinds Scorecard

NIST Maturity Level



Security Category	2017	2018	2019	2020 Target	Key Risks	Key Improvements
Identify	0.8	2.0	3.0	↑3.3	<ul style="list-style-type: none"> Security processes not consistently implemented 	<ul style="list-style-type: none"> Increase SDL adoption Expand product certifications
Protect	1.5	3.0	3.2	↑3.3	<ul style="list-style-type: none"> Significant deficiencies in user access management 	<ul style="list-style-type: none"> AD Authentication for critical systems
Detect	1.0	2.8	3.4	3.4	<ul style="list-style-type: none"> Inconsistent security scanning 	<ul style="list-style-type: none"> Expand and standardize VAT, Pen OpenSource, and code analysis
Respond	0.8	2.8	3.6	↑3.8	<ul style="list-style-type: none"> Increase in events and complexity 	<ul style="list-style-type: none"> Continuous improvements in Security Major Incident Response
Recover	0.7	2.0	2.0	↑2.3	<ul style="list-style-type: none"> Immature business continuity plan 	<ul style="list-style-type: none"> Outline and execute enterprise business continuity plan
Overall	1.0	2.5	3.0	↑3.2		

Maturity	Description
0	No evidence
1	Reactive approach
2	Consistent approach, Somewhat reactive and undocumented
3	Documented, detailed approach. Regularly measure its compliance
4	Established risk management framework
5	Refined practice, focused on improvements and efficiencies

Security & Compliance Improvement Plans (SCIPs)



- Plan to rollout SCIPs in March 2020 to teams with higher risk

Team	SolarWinds Security Categories					Compliance
	Identify	Protect	Detect	Respond	Recover	
Architecture Engineering	<ul style="list-style-type: none"> Expand use CVSS scoring and Jira tagging 			<ul style="list-style-type: none"> Remediate LCEF vulnerabilities 		<ul style="list-style-type: none"> Audit participation
Customer Support		<ul style="list-style-type: none"> Remediate access management risks 		<ul style="list-style-type: none"> Improve IRP integration 		
DevOps IT		<ul style="list-style-type: none"> Update policies and guidelines AD Authentication for critical systems 	<ul style="list-style-type: none"> Implement and monitor code analysis program Expand pen testing program 	<ul style="list-style-type: none"> Continuous improvements in Security Major Incident Response 	<ul style="list-style-type: none"> Outline and execute enterprise business continuity plan 	<ul style="list-style-type: none"> Security Awareness Training
Product Management		<ul style="list-style-type: none"> Data stewardship training 		<ul style="list-style-type: none"> Prioritize security feature and vulnerabilities 		<ul style="list-style-type: none"> Identify required product certifications
Marketing		<ul style="list-style-type: none"> Data stewardship training 				

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SOX | FY2019 Results | Summary



Area of Testing	# of Controls Tested	Total Control Deficiencies	Remediated	Not Remediated
Business Controls	300	28	18	10
IT General Controls	100	27	17	10
Total	400	55	35	20

- ✓ Great appreciation for discipline
- ✓ Buy-in from Management and Executives
- ✓ Successfully utilized AuditBoard for internal and external audit

- Room for process improvement
- Re-training on areas of focus / high risk
- Lack of useful technology to automate
- Work in synergy with process owners

SOX | To Be Remediated (IT Controls)



Areas of Remediation (at end of 2019)

#	Area of Focus	Finding	Occurrence	System(s)	(VP) Owner	Rededication Status	Target
1	User Access	Lack of independent reviewer	Quarterly	N-Activate	Chris Day	Planning	Q2 2020
2	User Access	Reviews included incomplete data or not effective	Quarterly	RMM, Netsuite	Chris Day, Sandy Ensminger	Planning	Q2 2020
3	User Access	Access removal not timely	Daily	NetSuite, Zuora	Joel Kemmerer, Bill Emerick	Complete	2/11/2020
4	User Access	Segregation of duty conflicts	Daily	Zuora MSP UK	Melodie Caron	Planning	Q2 2020
5	Change Management	Change monitoring review not completed timely or not completed at all	Monthly	RMM	Chris Day / August Wehrmann	Planning	Q2 2020
6	Change Management	Misclassification of financially impacting changes	Daily	RMM	August Wehrmann	Planning	Q2 2020
7	Change Management	No evidence of approval prior to deployment	Daily	RMM	August Wehrmann	Planning	Q2 2020
8	General	Password requirements not met	Annually	RMM, Backup	August Wehrmann	Planning	Q2 2020

Remote Workforce Readiness | Phone Calling



SoftPhone Readiness - Jabber Installation

Office Location	Ready	Action Required	Readiness
Brno Office	145	228	38.9%
Austin Office	455	139	76.6%
Minsk Office	7	92	7.1%
Ottawa Office	148	82	64.3%
Poland Office	103	69	59.9%
Bucharest Office	22	62	26.2%
Netanya Office	9	60	13.0%
US Remote	51	48	51.5%
Dundee Office	55	42	56.7%
Durham Office	235	40	85.5%
Philippines Office	376	39	90.6%
Edinburgh Office	48	39	55.2%
Berlin Office	38	19	66.7%
Cork Office	159	12	93.0%
Lehi Office	103	7	93.6%
Herndon Office	38	5	88.4%
Singapore Office	52	3	94.5%
Utrecht Office	33	3	91.7%
Sydney Office	27	2	93.1%
Other Sites	79	112	41.4%

SoftPhone Readiness – Cisco UC (Call Queue)

Office Location	Ready	Action Required	Readiness
Austin Office	10	182	5.2%
Philippines Office	211	113	65.1%
Cork Office	25	68	26.9%
Singapore Office	4	46	8.0%
Ottawa Office	33	45	42.3%
Durham Office	50	21	70.4%
Lehi Office	42	18	70.0%
Sydney Office	1	9	10.0%
Utrecht Office	2	8	20.0%
Dundee Office	38	3	92.7%
Minsk Office	6	2	75.0%
Edinburgh Office	13	1	92.9%
Herndon Office	0	1	0.0%
Lisbon Office	9	1	90.0%
Australia Remote	1	0	100.0%
Tokyo Office	2	0	100.0%
Berlin Office	5	0	100.0%
Bucharest Office	8	0	100.0%
US Remote	3	0	100.0%
Other Sites	4	0	100.0%

Softphone Readiness- Cisco UC (No Call Queue)

Office Location	Ready	Action Required	Readiness
Austin Office	28	321	8.0%
Brno Office	1	203	0.5%
Ottawa Office	42	81	34.1%
Poland Office	71	53	57.3%
Durham Office	90	50	64.3%
Herndon Office	5	33	13.2%
Philippines Office	45	24	65.2%
Cork Office	39	20	66.1%
Lehi Office	28	18	60.9%
Sydney Office	1	17	5.6%
Miami Office	0	12	0.0%
Utrecht Office	12	11	52.2%
US Remote	26	10	72.2%
Almere Office	0	9	0.0%
Edinburgh Office	18	7	72.0%
Boston Office	5	5	50.0%
Singapore Office	0	5	0.0%
Dundee Office	30	4	88.2%
Minsk Office	22	3	88.0%
Other Sites	126	2	98.4%